



REPAIR/RETURN FORM

Name _____
 Address _____
 City, State, Zip _____
 Phone # _____
 Contact (If Business) _____
 Purchased From: _____
 Reason for return/repair: _____

Items (to be) returned

Product ID	Butt	Shaft	Case	Joint Prot.	Wrap Type	Weight	Shaft Diameter	Description of Services	Expected Cost
Z shaft with silver ring (ex)		X		X			12.75	Referrule	30

- § Any product that has been altered or worked on by any company besides Predator may not be covered under warranty.
- § Any shaft that has been turned down below the authorized tip diameter (For 314 shaft: 12.25mm; Z shaft: 11.40mm), will no longer be covered.
- § The decision whether a product is to be covered under warranty belongs solely to Predator.
- § Abuse and Warping are not covered under the Predator warranty. The warranty does not cover normal wear on replaceable parts such as the tip, ferrule, finish, wrap, and bumper.
- § Any personal items sent with the cue must be listed under the "items to be returned".

Repair lead-times and prices

	Type of Repair	Price	Standard lead-time (excl. shipping)
Shaft Maintenance	Shaft ding repair (non finish, incl. shipping USA)	\$ 25	7-10 days
	Re-tip and clean up (Le Pro tip, incl. shipping USA)	\$ 30	7-10 days
	Re-tip and clean up (Moori tip, incl. shipping USA)	\$ 50	7-10 days
	Re-ferrule shaft (referrule, retip, clean-up, incl. shipping USA)	\$ 50	7-10 days
Refinish	Re-finish shaft (refinish, referrule, retip, clean-up, incl. shipping USA)	\$ 70	2-4 weeks
	Re-finish partially the butt (forearm or but sleeve, incl. shipping USA)	\$ 75	6-8 weeks
	Re-finish complete butt excluding re-wrap (refinish, excl. re-wrap, incl. shipping USA)	\$ 100	P2: 2-4 weeks Other: 6-8 weeks
Rewrap	Re-wrap Irish linen (incl. shipping USA)	\$ 50	2-4 weeks
	Re-wrap Real leather (for Predator 2 only, incl. shipping USA)	\$ 100	2-4 weeks
	Re-wrap Stack® leather (for Predator 2 only, incl. shipping USA)	\$ 150	2-4 weeks
Other Repairs	Change weight bolt	\$ 10	7-10 days
	Minimum repair charge	\$ 20	N/A

Shipping Instructions

- § Please return this completed form with the package and a copy of your sales receipt.
- § Please ship the product in a tube or triangle box. Avoid flat square boxes to prevent further damages due to package handling.
- § Please insure the package for the value of the product.
- § Please make sure that the product is securely protected inside the tube.
- § All items in the U.S. are shipped ground freight. If any other type of shipping is preferred, please specify it here: _____ (Special shipping will be charged for).