

## Predator Return/Repair Form

**Please complete the form below and return it with your product. Repaired products will be shipped to the address below unless you provide other instructions.**

Name: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Email address: \_\_\_\_\_ Phone: \_\_\_\_\_

Returned Product: \_\_\_\_\_

Service required: \_\_\_\_\_

\_\_\_\_\_

New tip? Please specify: Everest \_\_\_ Moori \_\_\_ Sniper \_\_\_ (add \$20.00 for Moori or Sniper)

Credit Card type: \_\_\_ Amex \_\_\_ Discover \_\_\_ MC \_\_\_ Visa CVV \_\_\_\_\_

Credit Card number: \_\_\_\_\_ Expiration date: \_\_\_\_\_

### Special Notes:

1. For warranty claims, please enclose a copy of your original receipt of purchase if you did not register your product with Predator Group.
2. Predator Group will make all warranty repairs consistent with the *Limited Warranty, Care Instructions & Owner Registration* document provided at the time of purchase.
3. Except for refinishing and rewrapping, Predator Group will complete all repairs within two weeks. Rewrapping and refinishing may take as long as six weeks.
4. When shipping products to Predator for repair, we recommend: (i) using a tube-shaped or triangular box consistent with UPS/USPS guidelines to avoid transit damage; (ii) insuring your shipment for the value of the product; and (iii) providing as much detail as possible regarding the requested repairs.
5. If requesting a new tip, please specify Everest, Moori or Sniper and note the \$20 up-charge for either a Moori or Sniper tip.
6. All repaired products ship (U.S.) via ground freight. Customers may pay for expedited handling.
7. Repair fees, listed at [www.predatorcues.com](http://www.predatorcues.com), include return shipping and are subject to change.
8. If an email address is provided, Predator will notify you of receipt of your product and provide an estimated completion date of the requested repairs. Predator will not contact you by phone.
9. There is a minimum repair charge of \$20 for out-of-warranty repairs.
10. Predator Group will decide, **solely in its discretion**, which repairs will be made under warranty.

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[www.predatorgroup.com](http://www.predatorgroup.com)

